

LAS VEGAS PAIUTE TRIBE HEALTH & HUMAN SERVICES

PATIENT BILL OF RIGHTS

All Patients at the Las Vegas Paiute Tribe Health and Human Services Department Clinic are entitled to respect and dignity. They have a right to health care that is considerate, respectful and culturally sensitive. Your Patient's Rights are as follows:

Privacy and Confidentiality:

The right to privacy and confidentiality concerning medical records, treatments, examinations, case discussions, case presentation and other information. The patient has the right to refuse the presence of and limited treatment by health care students.

Personal Safety:

The right to expect reasonable safety insofar as the health clinic's practices and environment are concerned.

Identity:

The right to know the name and qualifications of the persons(s) who will be responsible for his or her treatment.

Information Disclosure:

Patients have the right to receive accurate, easily understood information and some require assistance in making informed health care decisions about their health plans, professionals and facilities.

Consultation:

The patient has the right at their own expense to seek and consult with private health care professionals.

Consent:

The right to be informed of the medical procedures and treatments. The physician must provide all information necessary for the patient to make a decision as to whether the procedure or treatment is acceptable, including an explanation of the risk involved, whether or not any incapacity for normal living will result and if there are any alternative forms of treatment. In Life Threatening Emergency situations, the physician would not be responsible for providing extensive information if it would further jeopardize the wellbeing of the patient.

Refusal of Treatment:

The right to refuse treatment to the extent provided by the law. If health care services are refused, the patient must be informed of the risks incurred by doing so. The patient is responsible for any deterioration of their health condition when treatment is refused and health care provider's instructions are not followed. If a minor refuses treatment, the designated/legal representative must be told of the risks incurred if treatment for the minor is refused.

Transfer Continuity of Care:

When Health Care Services are not available at our clinics, the patient and their designated/legal representative will be informed about the availability of specialized care at another center/clinic/hospital. The patient has a right to expect reasonable referrals for continuity of care for his or her condition or illness.

PATIENTS RESPONSIBILITIES

Your care depends partially on you. Therefore, in addition to your "Patient Rights," you have certain responsibilities as well, you may be dismissed from care or refused care if you do not adhere to them. These responsibilities are presented to you in the spirit of mutual trust and respect.

1. Provide to the best of your knowledge, accurate and complete information about present symptoms, past illnesses and hospitalizations, medication usage and other matters relating to your health.
2. Follow the treatment plan as recommended by your provider.
3. Report unrepentant changes in your medical condition to your provider.
4. Understand your course of treatment, including pain relief options, as outlined by your provider, nurse and other health care providers.
5. Keep your scheduled appointments with the health care providers and always notify them within **24 hours** if you are unable to keep your appointment.
6. Please arrive **15 minutes** early prior to your appointment for proper filled paperwork. If you will be **10 minutes** late, we will re-schedule your appointment.
7. Your conduct at each visit to the Clinic will remain appropriate at all times, including during your Clinic appointment.
8. Take the responsibility for all consequences if you refuse medical treatment or do not follow provider's orders or instructions.
9. Assure that your financial obligations to the Clinic and your health care providers are fulfilled as promptly as possible.
10. Follow all Clinic rules and regulations affecting your care.
11. Be considerate of the rights, privacy and property of other patient, visitors and Clinic staff.
12. Provide the Clinics with a copy of your written directives if available.
13. You will not consume any drugs, alcoholic beverages or toxic substances before or during your medical appointments in our clinic.
14. If your conduct and behavior is disruptive, the Las Vegas Tribal Police will be contacted to escort you off the Clinic property.
15. If your conduct continues to be disruptive to others during your Clinic visit, the Clinic can temporary or permanently discontinue providing services.